

SMALL BUSINESS ADMINISTRATION STANDARD OPERATING PROCEDURE

National

| SUBJECT: | S.O.P. | | |
|----------------|---------|-----|-----|
| Loan Servicing | SECTION | NO. | REV |
| | 50 | 50 | 4G |

- 1. Purpose. To update policy and procedural guidance concerning loan servicing.
- 2. <u>Personnel Concerned.</u> Headquarters and field office personnel engaged in loan servicing activities.
- 3. Page Changes.

| Remove | <u>Insert</u> |
|--------|---------------|
| 4-19 | 4-19 |
| 6-20 | 6-20 – 6-22 |

| Grady B. Hedgespeth Director/Office of Capital Access | EFFECTIVE DATE |
|-------------------------------------------------------|-------------------|
| | 1/25/2008 |
| | PAGE |
| 0 3 | 1 |

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